Save Time and Money with Ambassador's Device Program Management

With Ambassador, your school doesn't have to take on device oversight, inventory and cash outlay. We handle it ALL.

While traditional course materials require strict processes and controls, there is much more at stake when it comes to devices, including laptops and tablets. **Not only are devices more expensive, but they require far stricter inventory, distribution and return management**.

Device Ordering
Ambassador orders your devices and records all serial numbers and activation codes. You only pay for devices distributed so you don't have to order in bulk and pay for excess inventory.

Device Distribution
Devices shipped to campus for student pick up are labeled by student for easy retrieval. Devices shipped to students include address and signature confirmation, tracking information and access instructions.

Device Management and Analytics
Ambassador assists with returns for dropped students, reassigns devices for newly enrolled students, rolls over excess devices for the next term's enrollments and delivers detailed program analytics.

Device Returns
Ambassador matches each device serial number to ensure the assigned device is returned and can be reassigned.

RODA
Course Materials Platform

RODA knows down to the device serial number who has each device, which devices are in transit or pending pick up, and when a return is complete so schools can:

- Improve accuracy
- Minimize leakage
- Avoid duplicates

Authorized Campus Store

Top Five Reasons to Partner with Ambassador on Your Device Program

1. **Strategic:** we assess the latest devices, technical requirements and customer service.

2. **Affordable:** your school can leverage Ambassador's buying power to drive down costs.

3. **Comprehensive:** we manage everything from orders and fulfillment to returns and repurposing.

4. **Accessible:** we distribute Wi-Fi hotspots for students to connect on the go.

5. **Supportive:** your device program is backed by Ambassador's responsive, reliable team.

Ambassador Helps Schools Design Device Programs that Fit their Students' Access Needs, including Laptops, Tablets, eReaders and other Wireless Devices

Device Fulfillment Services

Ambassador connects your students to the devices they need. We can set up auto-fill whereby students agree to the terms, receive their devices and are billed as part of tuition or fees. Students also can purchase devices via the school's dedicated online bookstore and pay by voucher or credit card.

Device Return and Repurposing Services

Schools can choose to have students use prepaid return shipping labels or return devices to campus. Ambassador assists with the management of student drops for courses where devices have been provided and notifies schools of non-returns so they can decide how to settle student accounts. Returned devices can be reassigned by the school to students.

Device Analytics Services

Ambassador provides standard and custom reports as part of any device program. Device program specific reports are available, as well as reports on inventory, dispositions, serial numbers and activation codes for ancillary equipment (Wi-Fi hotspots).

Why Ambassador?

For more than five decades, schools have trusted Ambassador to power their course materials programs, including print, digital, OER, devices, labs, kits, scrubs, logo-wear and more. Our award-winning Course Materials Platform, RODA, streamlines your school's operations, easing adoption, management, delivery and access.

Let's Connect

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